

Read&Write Mobile Admin Approval in Microsoft

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Read&Write for iOS and Android: needs admin approval when signing in with Microsoft

Note: This article applies to organizations using **Azure Active Directory (Microsoft Entra ID)** for authentication on mobile devices.

Some organizations restrict the ability for users to consent to third-party applications accessing their profile data. When this is the case, students or staff attempting to sign into the **Read&Write for iPad** or **Read&Write for Android** app will see a message stating:

"Need admin approval" *"Read&Write needs permission to access resources in your organization that only an admin can grant. Please ask an admin to grant permission to this app before you can use it."*

Given this configuration, a Global Administrator must take action to allow users to access the mobile application.

Solution 1: A Global Administrator grants consent

The most efficient way to resolve this for all users is for an administrator to perform a one-time "Admin Consent."

1. **Sign in as an Admin:** An IT Administrator should open the Read&Write app on a mobile device and attempt to sign in using their **Global Administrator** account.
2. **Grant Consent:** When the "Permissions requested" window appears, the admin must check the box: **"Consent on behalf of your organization"**.
3. **Accept:** Click **Accept**.

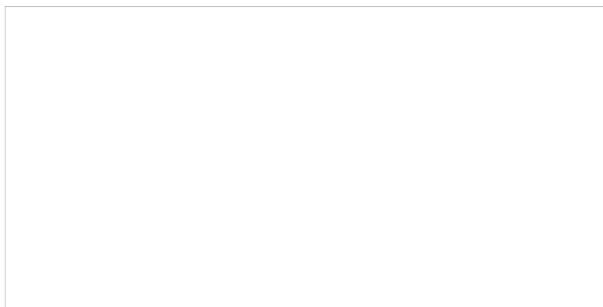
Once this is done, the application is "approved" for the entire tenant, and non-admin users will no longer see the approval block.

Solution 2: Manual Approval via Azure Portal

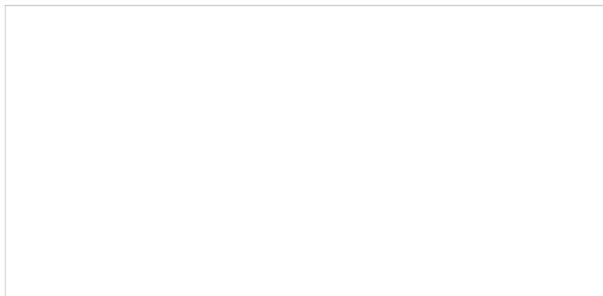
If an admin cannot sign in via a mobile device, they can grant permission directly through the Azure/Entra administration dashboard:

1. Navigate to the **Azure/Entra Admin Center > Identity > Applications > Enterprise applications**.
2. Search for **"Read And Write"** or **"ReadWrite Android"**.
3. Select **Permissions** from the left-hand menu under the **Security** section.
4. Click the blue button labeled **"Grant admin consent for [Your Organization Name]"**.
5. Follow the prompts to sign in and confirm the permissions.

Read&Write iOS



Read&Write Android



Solution 3: Assigning Specific Users (Optional)

If your organization does not want to grant access to everyone, you can restrict the app to specific groups:

1. In the **Enterprise Applications** menu for Read&Write, go to **Properties**.
2. Ensure **"Assignment required?"** is set to **Yes**.
3. Go to **Users and groups** and add the specific student or staff groups that require access to the mobile apps.

Common Troubleshooting for Mobile

- **Sign-in Loop:** If users are stuck in a loop after approval, ensure the device has a stable internet connection and try clearing the "Site Data"
- **MDM Deployment:** If you are using an MDM (like Jamf or Intune) to push the app, ensure that you haven't also restricted "User Sign-in" via

Still need help? Contact your IT Support Desk or reach out to Everway Support.
