Error message saying "Error 1327: Invalid Drive" during installation

Last Modified on Tuesday, 16-Dec-2025 14:37:28 GMT

Fixing the "Error 1327 Invalid Drive" that appears during installation requires a System Registry update.

This error message is an MSI Installer error. It is not caused specifically by MindView itself, but indicates an issue with the computer.

This error is most likely to be related to a Shell folder being moved to a mapped network drive.

Issue:

When you start to install, you get error 1327, which references an invalid drive number.

'Error 1327: Invalid Drive: U:/' and 'Fatal error during installation.

Causes:

The System Registry may be erroneously pointing to a temp drive.

Solution:

- 1. Back up your Registry.
- 2. Go to Start > Search > and then type Regedit.
- 3. Navigate to the following folder: HKEY_CURRENT_USER\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\Shell Folders
- 4. In the right panel, search for entries that list the drive letter referenced in the error message.
- 5. Modify the value of those entries to point to the C:\ drive and check that the folder path referenced in the key-value exists.
- 6. Repeat the same steps for the following key: HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\User Shell Folders