

Error during the installation – GdrivePlugin.dll failed to register

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This error appears when MindView can't quite install all of its necessary prerequisite files. Normally, you see a separate dialog during installation (like the one below) where you just need to accept the agreement and hit **Install**.

If you performed an Administrative installation, those essential prerequisite files might have been skipped.

Your Fast Track to Installation Success

We can fix this right now by installing the single key file you need. This quick adjustment will give you a huge boost in performance and get you running smoothly!

1. **Download the Redistributable:** You need the **Microsoft Visual C++ 2019 Redistributable** file. We need to grab the right one for your computer's processor.
 - x64: https://aka.ms/vs/17/release/vc_redist.x64.exe
 - or
 - x86: https://aka.ms/vs/17/release/vc_redist.x86.exe
2. **Install the File:** Download and run the file you chose. This will implement the change instantly by installing the missing component.
3. **Install MindView:** Once the file is installed, try installing MindView again! You will see the result—a successful, smooth installation!

That's the key to getting your software running right now!
