## **Creating a log file in MindView**

Last Modified on Friday, 12-Dec-2025 10:06:46 GMT

## **Method 1: The Quick-Start Log**

This is the fastest and easiest way to generate the log file.

- 1. **Close MindView:** Make sure the application is fully shut down.
- 2. Activate Logging: Press and hold the CAPS LOCK key on your keyboard while you launch MindView.
- 3. **Release and Use:** Once MindView opens, you can release the CAPS LOCK key. Now, simply use the program as you normally would, or try to recreate the specific problem you were seeing.
- 4. **Save the Log:** Close MindView to finalize the log file.
- 5. **Find the File:** Open your Windows File Explorer (the folder icon) and type <code>%temp%</code> into the address bar at the top. This instantly takes you to your temporary files folder .
- 6. **Locate the Diary:** Look for a file named MindViewx.0.log (The 'x' will be your version number, for example, MindView9.0.log). That's the file our team needs!

## **Method 2: The Permanent Power-Up**

This method is great if you need to create logs repeatedly, as it implements a setting change in your system.

**Important Note:** This involves using the **Registry Editor** (think of this as the master control panel for your Windows settings). Follow these steps precisely to ensure a smooth, successful change!

- 1. **Open the Master Control Panel:** In the Windows search box, type regedit and select the **Registry Editor** application that appears.
- 2. Navigate to the MindView Folder: In the address bar at the top of the Registry Editor, copy and paste this path to go directly to the right location:

Computer\HKEY\_CURRENT\_USER\Software\MatchWare\MindView 9.0\Options

- 3. Create the Logging Switch:
  - In the right-hand panel, right-click on an empty space.
  - Select New \$\rightarrow\$ DWORD (32-bit) Value.
  - Name the new value **MakeLog** (case-sensitive).
  - Double-click on **MakeLog** and change its **Value data** from 0 to 1.



## 1. Launch MindView.

- 2. **Find the File:** Just like in Method 1, open Windows File Explorer and type %temp% in the address bar to open your temporary files folder.
- 3. Locate the Diary: Search for the file named MindViewx.0.log (e.g., MindView9.0.log).