

DSA OrbitNote displaying Modern (ClaroRead users)

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If you receive ClaroRead and OrbitNote as part of your DSA allocation, you will find that when you sign up for Orbit Note you see Orbit Note Modern instead of Classic.

To correct this, on your browser go to <https://orbit.texthelp.com/activate?productcode=XXXXXXXX> (where XXXXXXXX is your product code for ClaroRead)

After this, you should see a screen to say you have activated Orbit Note.

Then, go to <https://orbit.texthelp.com> and sign in using your desired email address (if you are not automatically logged in)

Please be aware that the activation process can take up to 4 hours to take effect on our side. If after this time you still see Orbit Note Modern, please [email us](#) and we can help you further.
