

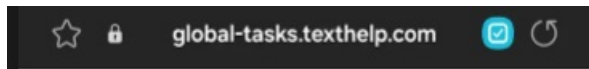
Samsung mobile app

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Signing in does not take you back to the Global Tasks app

When you install the new Global Tasks mobile app onto your Samsung mobile device, you may run in to an issue where once you have signed in, you won't be returned to the Global Tasks app.

To make sure that Global Tasks works correctly, once you have signed in to your Global Tasks account, if you have not been sent back to the Global Tasks app, please click on the Global Task icon on the top bar:



Alternatively, you can open the Samsung mobile browser and then select Settings>Useful features. In here, you can toggle on the option to 'Open links in other apps'

Signing in to Global Tasks forces you to send an email

When your device uses the Samsung browser as the default internet browser, you may experience an issue when logging in where you will tap onto your email address to continue, but you will be taken to the default email app to send an email to yourself.

In this instance, please tap to the side of your email address (as pictured below)

This will allow you to continue to sign in to Global Tasks.

