

# I Get a "Popups disabled" Warning when Signing into OrbitNote

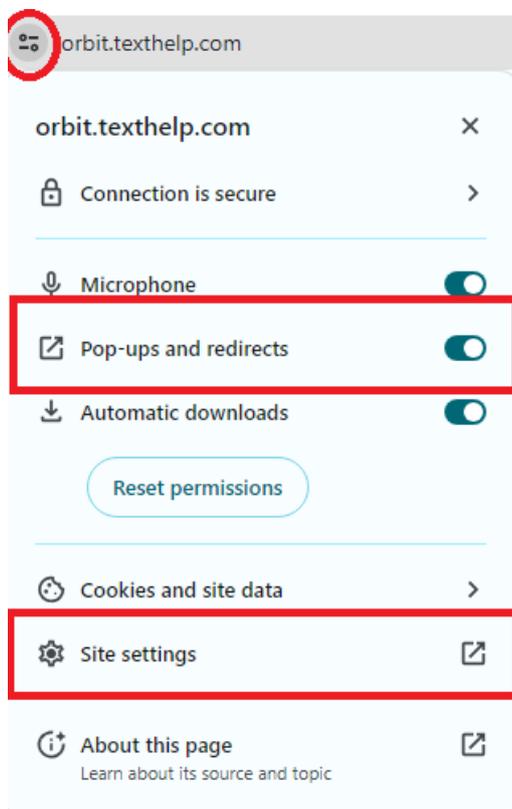
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If you see this screen when navigating to [orbit.texthelp.com](https://orbit.texthelp.com) :

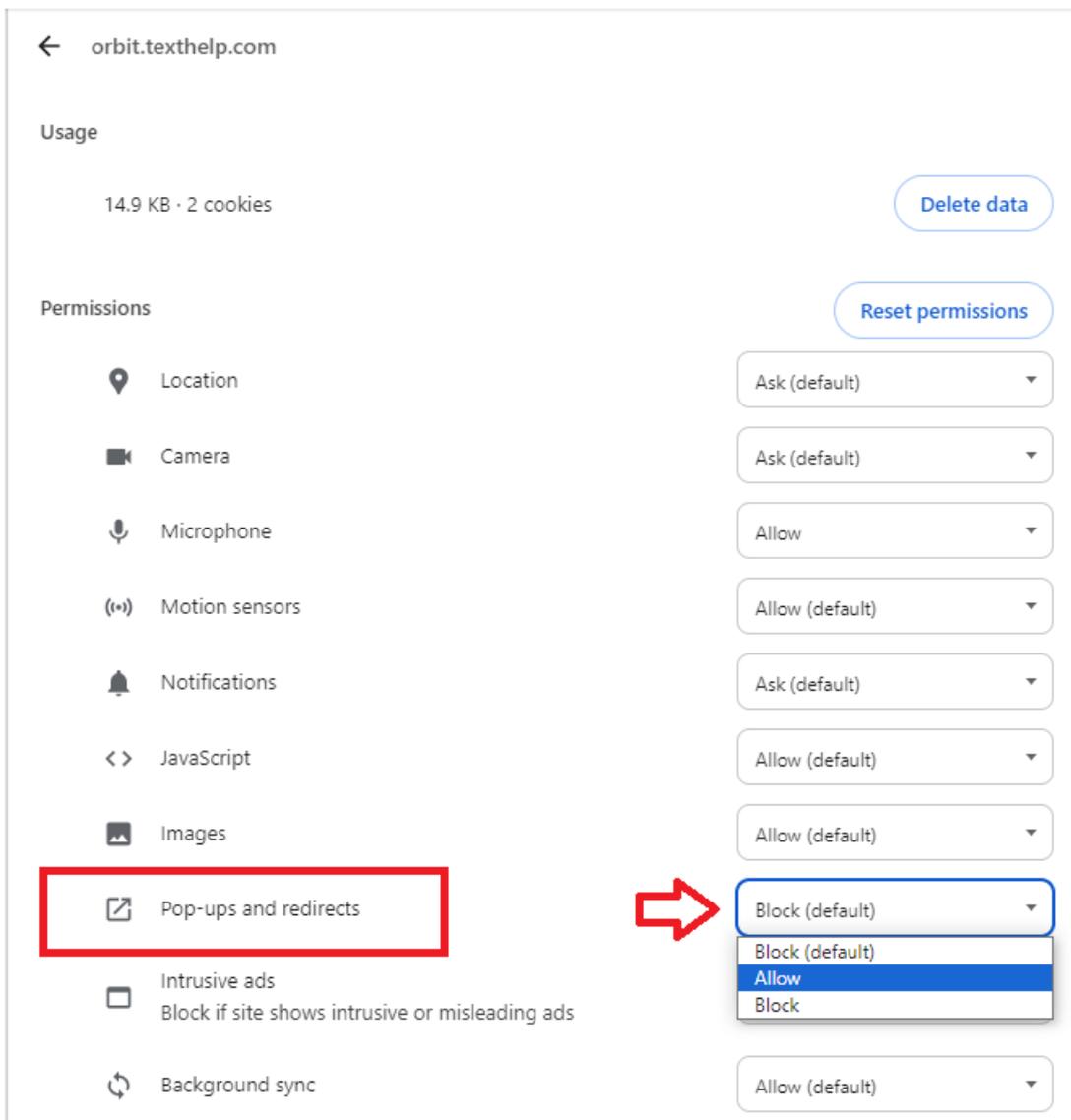


Then you will need to allow pop-ups before being able to sign into OrbitNote

Click on the icon to the left of your address bar, then toggle the Pop-ups and redirects option to Allowed, and refresh the page. If the "Pop-ups and redirects" option does not appear on this dropdown menu, then select the "Site settings" option



On the menu that opens, scroll down to "Permissions" and locate "Pop-ups and redirects" then change from "Block" to "Allow"



And you should then be able to refresh orbit.texthelp.com and see the sign in screen:



**A Google Admin can also push a policy to allow pop-ups for specific sites across all users:**

This setting can be found in the Google Admin Console under: Devices -> Chrome -> Settings -> Users&Browsers -> Pop-ups

Then configure to allow pop-ups for: orbit.texthelp.com

Admin

Search for users, groups or settings

Devices > Chrome > Settings > Users & browsers > Pop-ups

### Pop-ups

Organizational Units

Search for organizational units

Chromium name: [DefaultPopupsSetting](#)

Supported on:

- Chrome (Windows, Mac, Linux) since version 10
- ChromeOS since version 11
- Chrome (Android) since version 33
- Chrome (iOS) since version 88
- Chrome (Windows, Mac, Linux) since version 11
- ChromeOS since version 11
- Chrome (Android) since version 34
- Chrome (iOS) since version 88
- Chrome (Windows, Mac, Linux) since version 11
- ChromeOS since version 11
- Chrome (Android) since version 34
- Chrome (iOS) since version 88

PopupsAllowedForOUs: [PopupsAllowedForOUs](#)

PopupsBlockedForOUs: [PopupsBlockedForOUs](#)

Inheritance: Locally applied

Configuration: Allow the user to decide

Allow pop-ups on these sites:  
orbit.texthelp.com

Put one pattern on each line.

Block pop-ups on these sites:

Put one pattern on each line.

Save Cancel

You can find more information on allowing or blocking pop-ups in Chrome from Google's support article here:

<https://support.google.com/chrome/answer/95472?hl=en&co=GENIE.Platform%3DDesktop>