Global Tasks Troubleshooting

If you've already registered and successfully redeemed a voucher code and are having issues logging on to the website **https://globaltasks.net**, you can try the following options to fix it.

Incognito mode

On your computer, open your browser. Follow the instructions for your browser:
 - For Chrome - At the top right, click More ⋮ -> New incognito mode
 - For Edge - At the top right, click ⋯ -> New InPrivate window
A new window will then appear. Navigate to the global tasks website then try to login once again at **https://globaltasks.net/**.

Remove Global Tasks from your Google Account

On your computer, open your browser and navigate to your Google Account **https://myaccount.google.com/**.

Select Security from the menu on the left, then on the right scroll to the section called 'Third-party apps with account access' and click 'Manage third-party access'.
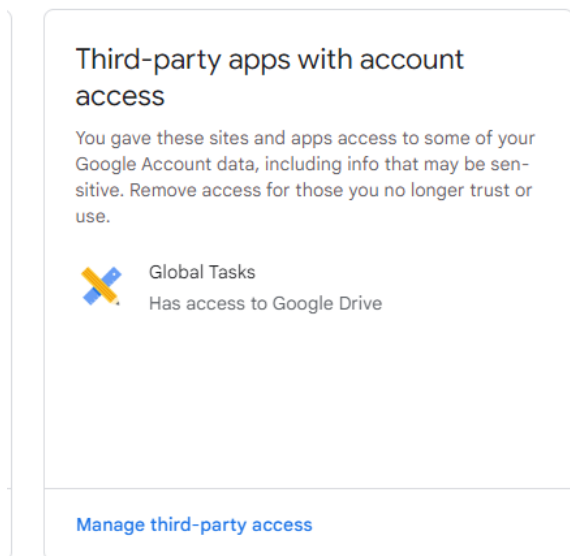
Within this section, remove any access that Global Tasks has to your account. Then try and login to Global tasks once again at **https://globaltasks.net/**.

"Housekeeping failed"

1. Go to **https://myaccount.google.com/permissions**

2. Under "Third party apps with account access", click on Global Tasks and it should expand.

3. Then click on the blue "Revoke access" button.

Then we'll start again:

1. Go to **https://www.globaltasks.net/** and log in with the same Google account you used before.

2. You'll see a permissions window (sample below), please grand Global Tasks access to "See, create and delete its own configuration" and click "Continue".

3. You should now be in Global Tasks and see your tasks with hopefully no more housekeeping failures.