Resetting Permissions For ClaroRead

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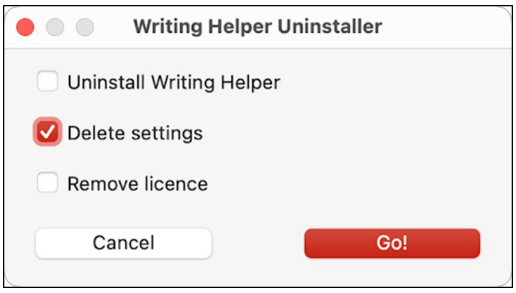
Follow the guide below if you are facing any of the following issues:

- ClaroRead won't read text (you can also check the following guide if this does not work: https://support.texthelp.com/help/mac-system-voices)
- ClaroCapture will not capture text from the screen
- ClaroCapture will not highlight
- ClaroCapture will not perform a screenshot

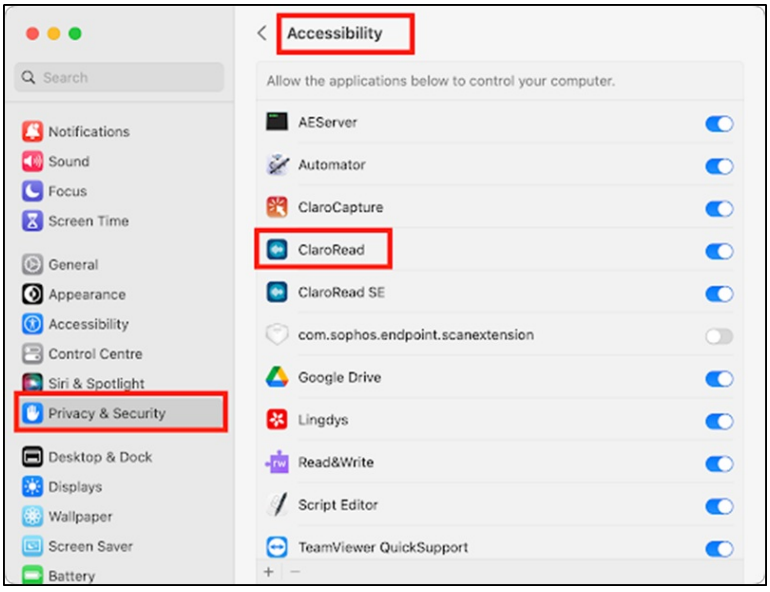
First, download the Mac Uninstaller.

Once this has been downloaded and installed, select the option to **Delete Settings**.

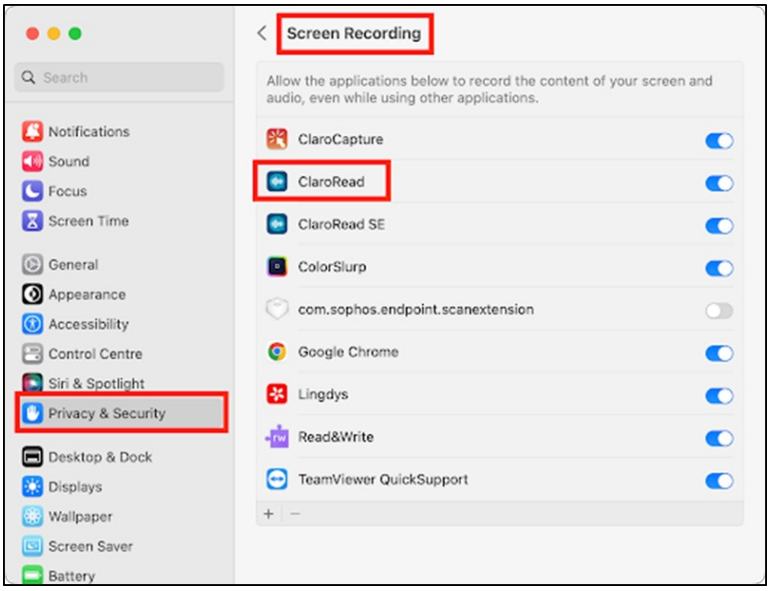


When you next open ClaroRead, you should be asked to allow **Security Permissions**.

Please allow ClaroRead and ClaroCapture the Accessibility permission.



And also allow ClaroRead and ClaroCapture in the Screen Recording permission.


Search
Notifications
Sound
Focus
Screen Time
General
Appearance
Accessibility
Control Centre
Siri & Spotlight
Privacy & Security
Desktop & Dock
Displays
Wallpaper
Screen Saver
Battery
Screen Recording
Allow the applications below to record the content of your screen and audio, even while using other applications.
ClaroCapture
ClaroRead
ClaroRead SE
ColorSlurp
com.sophos.endpoint.scanextension
Google Chrome
Lingdys
Read&Write
TeamViewer QuickSupport