Resetting Permissions For ClaroRead

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Follow the guide below if you are facing any of the following issues:

- ClaroRead won't read text (you can also check the following guide if this does not work: <u>https://support.texthelp.com/help/mac-system-voices</u>)
- ClaroCapture will not capture text from the screen
- ClaroCapture will not highlight
- ClaroCapture will not perform a screenshot

First, download the Mac Uninstaller.

Once this has been downloaded and installed, select the option to **Delete Settings**.

🔴 🕘 Writing Helper Ui	ninstaller
Uninstall Writing Helper	
🔽 Delete settings	
Remove licence	
Cancel	Go!

When you next open ClaroRead, you should be asked to allow **Security Permissions**.

•••	< Accessibility	
Q Search	Allow the applications below to control your computer.	
Notifications	AEServer	
🚳 Sound	🚀 Automator	
Screen Time	ClaroCapture	
	S ClaroRead	•
 General Appearance 	ClaroRead SE	
O Accessibility	Com.sophos.endpoint.scanextension	
Control Centre	▲ Google Drive	
Privacy & Security	X Lingdys	
Desktop & Dock	Read&Write	
Displays	1.7	-
3 Wallpaper	/ Script Editor	
Screen Saver	TeamViewer QuickSupport + -	

Please allow ClaroRead and ClaroCapture the Accessibility permission.

And also allow ClaroRead and ClaroCapture in the Screen Recording permission.

•••	< Screen Recording
Q Search	Allow the applications below to record the content of your screen and audio, even while using other applications.
Notifications	🕅 ClaroCapture
📢 Sound	
C Focus	ClaroRead 🕥
Screen Time	ClaroRead SE
🕑 General	ColorSlurp C
Appearance	com.sophos.endpoint.scanextension
🚺 Accessibility	Consophostendpoint.scallextension
Control Centre	© Google Chrome
🛐 Siri & Spotlight	Lingdys
🕑 Privacy & Security	
E Desktop & Dock	- Read&Write
Displays	TeamViewer QuickSupport
Wallpaper	+ -
Screen Saver	
Battery	