

Resetting Permissions For ClaroRead

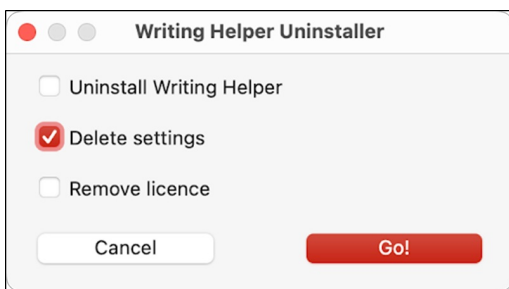
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Follow the guide below if you are facing any of the following issues:

- ClaroRead won't read text (you can also check the following guide if this does not work: <https://support.texthelp.com/help/mac-system-voices>)
- ClaroCapture will not capture text from the screen
- ClaroCapture will not highlight
- ClaroCapture will not perform a screenshot

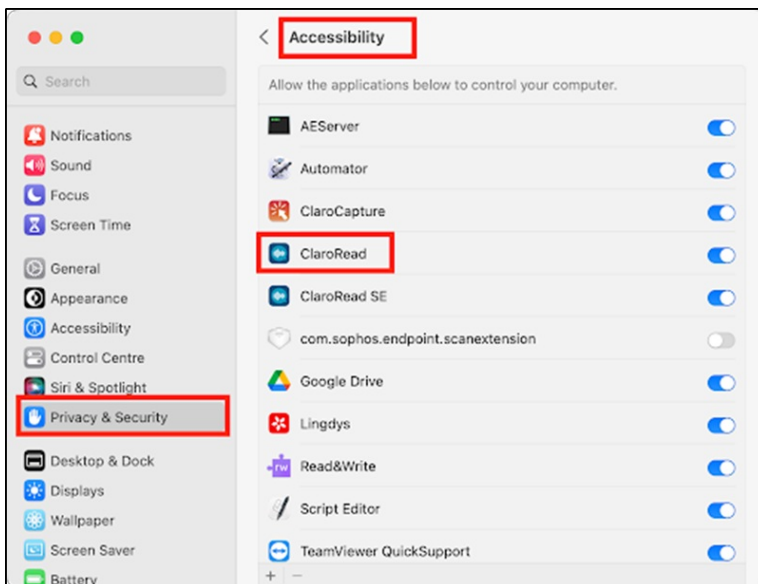
First, download the [Mac Uninstaller](#).

Once this has been downloaded and installed, select the option to **Delete Settings**.



When you next open ClaroRead, you should be asked to allow **Security Permissions**.

Please allow ClaroRead and ClaroCapture the Accessibility permission.



And also allow ClaroRead and ClaroCapture in the Screen Recording permission.

