I Don’t Have Access To Premium Features In My Free For Family Subscription

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PLEASE NOTE: For newly registered Free For Family licenses of Read&Write, it can take up to 24 hours for your account to be activated.

If you do not have access to the premium features of Read&Write for Windows and Mac, you will need to make sure that the **email you are entering** into Read&Write is the same email that you registered with on our Free for Family form.

If you do not have access to the premium features for Read&Write for Google Chrome, make sure you are signed into the Chrome browser with the same email that you put into the Free for Family form.

To check what email is logged into Chrome, copy and paste **chrome://settings** and the email listed at the top of the page is the one that is logged into Chrome. If different, you can sign out of Chrome and sign back in with the correct email or click on manage people and add that email to the list of Chrome accounts.

If you entered in the incorrect email or you think you made a typo, please email support@texthelp.com and we can correct this for you.