Pre-Configuring Mac For ClaroRead To Use In A Site Environment

Last Modified on Monday, 15-Jul-2024 14:39:43 BST

ClaroRead requires certain system permissions to be able to work properly. In a network environment, standard end users may not have the right permissions to enable this, so network admins will need to create and push out a mobileconfig file via MDM to give ClaroRead these required permissions automatically.

Apple has detailed information and examples on their support website.

The ClaroRead (and ClaroCapture) mobileconfig file will require 3 keys in the Services dictionary:

- Accessibility
- ScreenCapture
- AppleEvents
 - This requires dictionaries for each of the following applications:
 - System Events
 - System Preferences
 - Safari
 - Dictionary
 - Preview
 - TextEdit
 - Microsoft Word (if installed)
 - Pages (if installed)
 - Google Chrome (if installed)
 - Microsoft Powerpoint (if installed)

The generated mobileconfig file will need to be deployed to the target machines via an MDM.

We have a template mobileconfig file here and an example mobileconfig file here.

Please note:

We cannot guarantee the example mobileconfig file will work on your systems, but it should be a good starting point.

- The template file shows how to generate the CodeRequirement string.
- Always make sure both PayloadUUID strings have been generated by yourself, using uuidgen.