

Moving Your Licence To A New Computer

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Your Windows machine is licensed, but you can "un-license" it so you can install ClaroRead on another computer. This doesn't remove ClaroRead from the old machine: uninstall it from Settings.

- Download our [support toolkit](https://texthelpsupport.knowledgeowl.com/help/claro-support-toolkit). Information about the programs in the toolkit can be found at: <https://texthelpsupport.knowledgeowl.com/help/claro-support-toolkit>
- Unzip the programs from the toolkit and run the Claro Unlicenser program on your computer.
- You will be shown your licence key which you can optionally save to text.
- Click on the Unlicense button to remove the licence from this computer.

The licence key can now be used to licence your software on a different computer.

- Uninstall ClaroRead from the old computer.

If you receive an error saying that you have no activations remaining, after performing the unlicensing steps above, email support@clarosoftware.com including your product key and we will assist you further.
