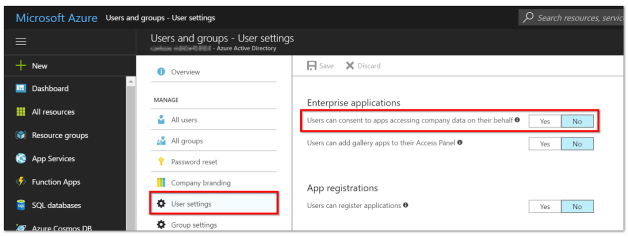
Equatio needs admin approval when signing in

Last Modified on Thursday, 15-Oct-2026 16:13:55 BST

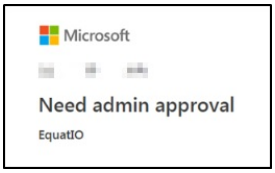
Note: This article applies to organizations using **Federated Identification** such as **ADFS** (Active Directory Federation Services)

Some organizations may choose to control the use of enterprise applications in Office 365 by restricting the ability for users to consent to third-party multi-tenant applications accessing user profile data in Azure Active Directory.

The default Azure AD configuration allows user consent out-of-the-box, but this can be restricted from **Azure Active Directory -> User Settings** in the Azure Administration portal.



If application consent is restricted, users (with the exception of Office 365 Global Administrators) will not be able to sign-in to **Equatio**. The following error message will appear when a student or any non-admin attempts to sign-in:



"Equatio Needs admin approval -- Equatio needs permission to access resources in your organization that only an admin can grant. Please ask an admin to grant permission to this app before you can use it."

Given this configuration, two things may be done to allow users to access the Equatio application:

1 (Optional) Users or groups may be assigned access to the Equatio application

- Navigate to Azure Admin Settings -> Azure Active Directory -> Enterprise Applications -> All Applications -> Equatio.
- Select Users and Groups -> Add User/Group.

This article from Microsoft also details the process.

2 A Global Administrator must give consent on behalf of users

- Using an administrator account to sign-in to Office 365, the Administrator will need to copy the link below, replacing **{tenant}** with either the Primary domain or Tenant ID of their Azure Active Directory.

https://login.microsoftonline.com/%7Btenant%7D/v2.0/adminconsent?client_id=11a792c6-c454-4603-9745-4177dd70a17c&scope=https://graph.microsoft.com/User.Read%20https://graph.microsoft.com/email%20https://graph.microsoft.com/openid%20ht

- You will be prompted to consent for the read permissions that the Equatio application needs
  This information can be found in Azure Portal, in the Overview section of Azure Active Directory.

- After consenting, you'll be directed to the Equatio login page https://idp.texthelp.com. Please allow a short period of time for the Equatio Application to be added to your catalog.

After completing these steps, non-admin users should be able to access!