Logging Into The ReachDeck Portal With Google

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Before you can use the **ReachDeck Customer Portal**, you need to register your email address with us. You can do this by contacting us here.

If your organisation uses Google, please ensure that the email address you provide is your **primary** address.

You can check this by visiting: https://myaccount.google.com/email

You will see this screen:

Email	
Manage the email addresses asso	ciated with your Google account. Learn more
Google Account email	j.doe@texthelp.com
	The address used to identify your Google account to you and others. You can't change this address.
Recovery email	ADD RECOVERY EMAIL
	The address where Google can contact you if there's unusual activity in your account or if you get locked out.
Contact email	j.doe@texthelp.com
	The address where you get information about most of the Google products that you use with this account.
Alternative emails	j.doe@texthelp2.com
	john@texthelp.com
	johndoe@texthelp.com
	webmaster@texthelp.com
	Other email addresses that you can use to sign in to your account.
	They can also be used to reach you in case you get locked out.

The email you need to register with us is the one listed beside 'Google Account email'.

In our example, you would need to register j.doe@texthelp.com. The alternative emails will not give you access to the Customer Portal.