

# Read&Write versions 10.0 and 11.0 - End of Support

Last Modified on 11/10/2018 2:27 pm BST

Texthelp provides five years of product support from the general availability date, in line with that policy, support for Read&Write versions 10.0 and 11.0 ended on 1st October, 2018.

## What does End of Support mean?

End of support means that Texthelp no longer provides technical support, including product and/or security updates, for all derivatives of a product or product version (e.g., localized versions, minor upgrades, operating systems, dot and double-dot releases, and connector products).

\*Please note Read&Write version 11.5 is fully supported.

## What should I do now?

You may continue to use Read&Write version 10.0 or 11.0, but Texthelp will no longer provide any updates or address any existing bugs or security issues in the software. Because of this, it is strongly recommended that you update to the [latest version of Read&Write](#) . This will ensure that you benefit from all new functional enhancements and security updates, not to mention support for newer operating systems.

---