Purchasing / Renewing your License(s) Online As An Existing Customer

How many product licenses can I buy?

You can buy single licenses for as many users as you like, however if you are buying more than 9 single licenses, you could benefit from a group license and should contact us here.

How can I pay?

You can pay using credit / debit card or by uploading a purchase ordering PDF or Word format. Purchase orders will be verified by our finance team.

What details will I need to pay online?

Existing customers must login with the same email address / account details that they used previously to buy Texthelp products.

You will need to provide us with your billing address as well as your credit / debit card details or a purchase order in either MS Word or PDF format.

Please note that these details are for billing purpose and products can be used by a different end user for each license.
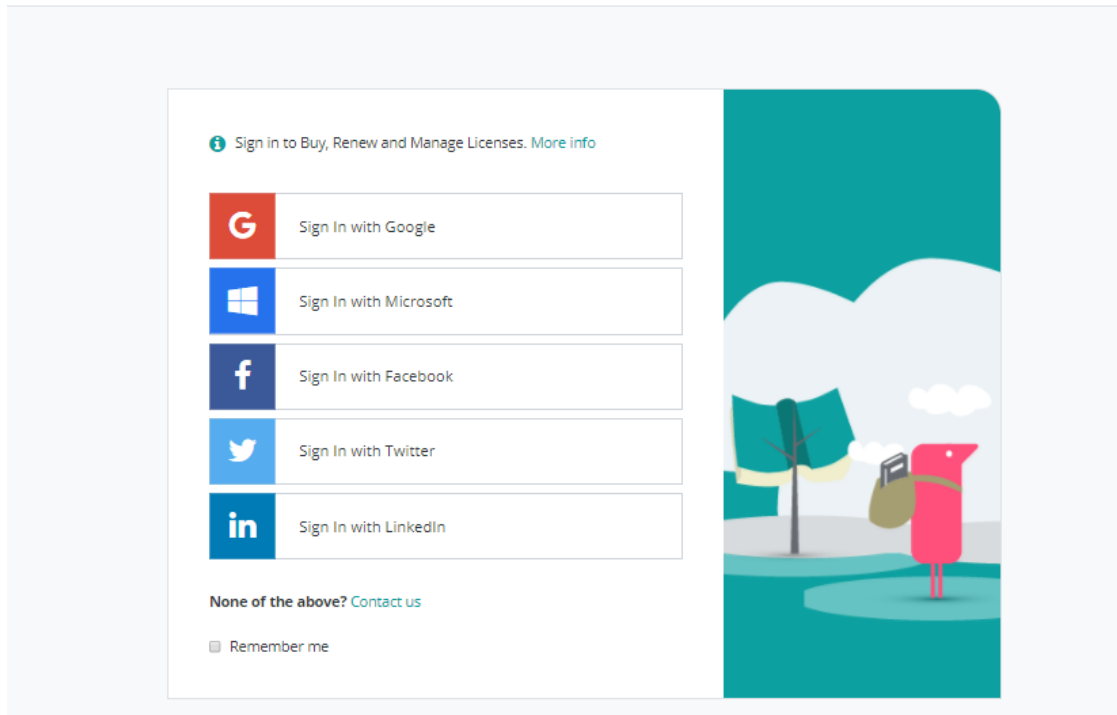
Get started

Get started by visiting my.texthelp.com and logging in, using either your Google, Microsoft, Facebook, Twitter or Linkedin account. This allows us to personalize your experience and allows a faster payment process for you.

Your account must use the same email address that you used previously to buy a Texthelp product.

To use a different email address please contact us.

If the license(s) was originally purchase by someone else, please get in touch through our license enquiry form.

If you don't have one of these accounts to login you can get in touch through our login enquiry form.

When logging in for the first time, you'll need to tell us your country so we can provide prices in the correct currency. Next time you login you won't need to do this.
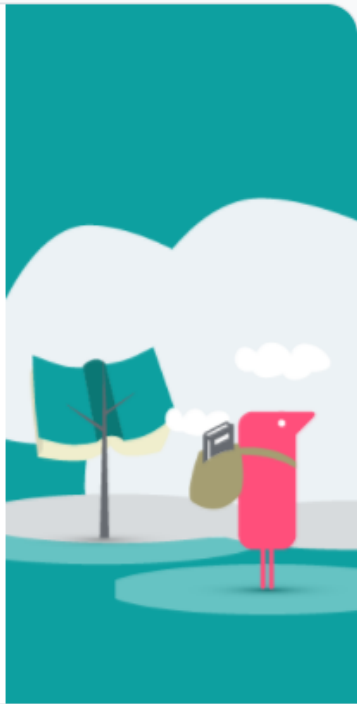
After clicking continue you'll arrive at your customer portal where you can buy new licenses generate sales quotes and renew existing licenses. To buy new products hit the "Buy Licenses" button.

You can also renew existing licenses by clicking the "renew" button at the end of each row.

By clicking "Buy licenses" you can buy multiple, single licenses for Read&Write, EquatIO and Fluency Tutor.

A single license is a subscription for **one user**, for one year.

🛍 Cart

A licence is a 12 month subscription for one user.

Number of licences: − 1 +

Products in Each Licence

Your cart is empty. Choose from the recommended products below.

Total Price Per Licence: **£0.00 GBP**

Recommended Products

Add to Licence	rw	Read&Write - 1 Year Subscription	£180.00 GBP
Add to Licence	ft	Fluency Tutor for Google - 1 Year Subscription	£96.00 GBP
Add to Licence		EquatIO - 1 Year Subscription	£96.00 GBP

To buy multiple licences containing different product types contact us **here**.

Total (inc 20% VAT)
£0.00 GBP

Proceed to Checkout

You can pay by credit card or purchase order on the next page.

Powered by **stripe**

Need a school or workplace subscription? **Contact us**

You can also **Generate a Sales Quote**

To add products to your cart click the green "Add to license" button

You can buy single licenses for as many users as you like, however if you are buying more than 9 single licenses, you could benefit from a group license and should contact us here.

To buy multiple licenses containing different products (e.g. 1 license with Read&Write and then 1 license with Read&Write + EquatIO) you should get in touch through our license type enquiry form.

You can pay by purchase order on the next page.

Enter purchaser's details to proceed:

1 x Read&Write - 1 Year Subscription

Payment address

First Name *

J

Last Name *

Cameron

School/Company

Street Address *

1 Orchard Way

Postcode *

BT41 2RU

State/County *

Antrim

Country *

UNITED KINGDOM

Town/City *

Antrim

Telephone *

+44 (0)28 9442 8105

Additional Options

☐ **Pay by Purchase Order**

☐ **Include Vat Exemption**

Total (inc 20% VAT)
£180.00 GBP

Pay Now

Once you've completed your purchase, we'll send you an email with a product code and instructions for accessing the product.

Powered by stripe

If you are paying by credit card, click "Pay Now" and you'll be prompted to enter your card details.

To pay by purchase order click the "Pay by purchase order" box then upload either a PDF or Word document detailing your PO. This will be reviewed by our finance team when you click "Pay Now".

Once you have successfully paid you'll see the below screen, which is your customer portal detailing the licenses and products you have bought.

Success! Your new product code(s): 7JNPR6LB. You'll receive an email in one business day with all the information you need. Click here to get started now.   ✕

Product Code	Product(s)	Start Date	End Date	Status	
7JNPR6LB	🧩	20/09/2017	20/09/2018	Active	Renew
P73N6ZJQ	🧩	19/09/2017	19/09/2018	Active	Renew
KDAT96PX	🧩	13/09/2017	13/09/2018	Active	Renew
WX3AB96L	🧩	13/09/2017	13/09/2018	Active	Renew
HUM9ZB47	🧩	13/09/2017	13/09/2018	Active	Renew
CVWX47MJ	🧩	13/09/2017	13/09/2018	Active	Renew
PTR7HNJL	🧩	29/06/2017	29/06/2018	Active	Renew
8V7DFE6X	🧩	19/05/2017	19/05/2018	Active	Renew

You can visit the customer portal to manage or buy licenses at any time by clicking the "My texthelp" link at the top of the page.