Improve iOS Voice Quality

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Improve iOS System Voice Quality

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Our iOS apps (ClaroSpeak, ClaroCom and ClaroPDF) allow you to use any iOS system voices (from iOS 7 onwards). There are a number of voices to choose from:

| | | гЧ | ГÎЭ |
|--------------|-----------------------------------|----|-----|
| Welcome to C | ✓ Voice name | | |
| Welcome to C | iOS Arabic (Saudi Arabia) | | |
| | iOS Chinese (China) | | |
| | iOS Chinese (Hong Kong SAR China) | | |
| | iOS Chinese (Taiwan) | | |
| | iOS Czech (Czech Republic) | | |
| | iOS Danish (Denmark) | | |
| | iOS Dutch (Belgium) | | |
| | iOS Dutch (Netherlands) | | |
| | iOS English (Australia) | | |
| | iOS English (Ireland) | | |
| | iOS English (South Africa) | | |
| | iOS English (United Kingdom) | | |
| | iOS English (United States) | | |
| | iOS Finnish (Finland) | | |
| | iOS French (Canada) | | |
| | iOS French (France) | | |

By default, a lower-quality version of the voice is installed on your device. It is possible to download the enhanced versions of these voices and you can then use them in your Claro app. To do this:

1. Open Settings on your device and select General > Accessibility:

| Settings | General | |
|-------------------------|--|---------------------------------------|
| S Wi-Fi | | |
| Bluetooth On | About | > |
| Bluetooth | Software Update | > |
| | | |
| Notifications | Siri | > |
| Control Centre | Spotlight Search | > |
| C Do Not Disturb | Handoff & Suggested Apps | > |
| | Handon & Suggested Apps | · · · · · · · · · · · · · · · · · · · |
| General | A | > |
| AA Display & Brightness | Accessibility | 2 |
| 🛞 Wallpaper | Multitasking Gestures | \bigcirc |
| Sounds | Use four or five fingers to: | |
| Touch ID & Passcode | Pinch to the Home Screen Swipe up to multitasking Swipe left or right between apps | |
| Privacy | owipe lot of ngit between apps | |
| | Usage | > |
| iCloud | Background App Refresh | > |
| | | |
| iTunes & App Store | Auto-Lock | 15 Minutes > |

2. Select VoiceOver:

| Settings | Ceneral Accessibility | |
|------------------------|----------------------------|---------------------|
| 🛜 Wi-Fi | VISION | |
| Bluetooth Or | VoiceOver | Off > |
| | Zoom | Off > |
| Notifications | Invert Colours | \bigcirc |
| Control Centre | Greyscale | \bigcirc |
| C Do Not Disturb | Speech | > |
| | | |
| General | Larger Text | Off > |
| A Display & Brightness | Bold Text | \bigcirc |
| 🛞 Wallpaper | Button Shapes | \bigcirc |
| Sounds | Increase Contrast | > |
| Touch ID & Passcode | Reduce Motion | Off > |
| Privacy | On/Off Labels | $\bigcirc \bigcirc$ |
| | | |
| iCloud | HEARING | > |
| iTunes & App Store | Hearing Aids Mono Audio | <u> </u> |

3. Select Speech:

| Settings | Accessibility | VoiceOver | |
|------------------------|---|-----------|-----------------------|
| S Wi-Fi | VoiceOver | | \bigcirc |
| Bluetooth On | VoiceOver speaks items or • Tap once to select an iter • Double-tap to activate the | n | |
| Notifications | Swipe three fingers to sci | | |
| Control Centre | | <u>}</u> | è |
| C Do Not Disturb | | | |
| 🧭 General | Speak Hints | | |
| A Display & Brightness | Use Pitch Change Use Sound Effects | | |
| Wallpaper | | | |
| Sounds | Speech | | > |
| Touch ID & Passcode | Braille | | > |
| Privacy | Rotor | | > |
| iCloud | | | |
| | Typing Style | | Standard Typing > |
| iTunes & App Store | Phonetic Feedback | Chara | acter and Phonetics > |

4. Select Default Dialect:

| Settings | VoiceOver Spe | eech |
|------------------------|------------------|----------------------------|
| ᅙ Wi-Fi | Default Dialect | English (U.K.) (Default) > |
| Bluetooth On | Doladit Dialoot | |
| | ROTOR LANGUAGES | |
| Notifications | Add New Language | > |
| Control Centre | | |
| C Do Not Disturb | | |
| | | |
| 🔅 General | | |
| A Display & Brightness | | |
| 🛞 Wallpaper | | |
| Sounds | | |
| Touch ID & Passcode | | |
| Privacy | | |
| | | |
| iCloud | | |
| iTunes & App Store | | |

5. Find the voice you want to enhance and select Enhanced Quality:

| | Settings | Speech English | Done |
|--------------|----------------------|--|------|
| ? | Wi-Fi | ENGLISH (U.S.) | |
| * | Bluetooth On | Default | |
| | | Enhanced Quality Requires 156 MB download | |
| | Notifications | Alex Requires 869 MB download | |
| | Control Centre | Alex is a high quality U.S. English voice that delivers natural sounding speech. | |
| C | Do Not Disturb | ENGLISH (AUSTRALIA) | |
| | | Default | |
| Ø | General | Enhanced Quality Requires 120 MB download | |
| AA | Display & Brightness | | |
| * | Wallpaper | ENGLISH (U.K.) | |
| () | Sounds | Enhanced Quality | |
| | Touch ID & Passcode | Requires 117 MB download | |
| | Privacy | IRISH ENGLISH | |
| | | Default | |
| | iCloud | Enhanced Quality Requires 125 MB download | |
| \bigotimes | iTunes & App Store | SOUTH AFRICAN ENGLISH | |

6. The enhanced quality version of the voice will now download, once it has downloaded ensure it has a check mark next to it:

| 5 | Settings | Speech | English | Edit |
|--------------|------------|--|---|------|
| ᅙ Wi-Fi | 0) | ENGLISH (U.S.) | | |
| Bluetooth | On | Default | | |
| | | Enhanced Quality Requires 156 MB downly | , oad | |
| Notificatio | ons | Alex Requires 869 MB downlo | oad | |
| Control C | entre | Alex is a high quality L | J.S. English voice that delivers natural sounding speech. | |
| C Do Not Di | sturb | ENGLISH (AUSTRALIA | N) | |
| | | Default | | |
| General | | Enhanced Quality Requires 120 MB downl | | |
| AA Display & | Brightness | | | |
| 🛞 Wallpaper | | ENGLISH (U.K.) | | |
| Sounds | | Enhanced Quality | , | |
| Touch ID a | & Passcode | Using 117 MB | | |
| Privacy | | IRISH ENGLISH | | |
| | | Default | | |
| iCloud | | Enhanced Quality Requires 125 MB downlo | | |
| iTunes & A | App Store | SOUTH AFRICAN ENG | SLISH | |

7. Restart your device – this step is essential. Switch it off by holding down the button at the top of the device, then swipe to power off. Then press the button at the top to switch it on again.

8. Once your device has restarted, select the dialect in your Claro app's settings and the app will now use the enhanced quality system voice:

| | - she | 0101- | • | t - | Û |
|--------------|------------------------------|------------|-------|-----|---|
| Welcome to C | Settings | Voice name | Store | | |
| | | | | | |
| | Karen - English (Australia) | | | | |
| | Lee - English (Australia) | | | | |
| | Daniel - English (UK) | | | | |
| | Serena - English (UK) | | | | |
| | Fiona - English (Scotland) | | | | |
| | iOS English (United Kingdom) | | ~ | | |
| | Add more system voices | | > | | |
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