## **Moving Your Licence To A New Computer**

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- Download our <u>support toolkit</u>. Information about the programs in the toolkit can be found at: <a href="https://texthelpsupport.knowledgeowl.com/help/claro-support-toolkit">https://texthelpsupport.knowledgeowl.com/help/claro-support-toolkit</a>
- Unzip the programs from the toolkit and run the Claro Unlicenser program on your computer.
- You will be shown your licence key which you can optionally save to text.
- Click on the Unlicense button to remove the licence from the computer.

The licence key can now be used to licence your software on a different computer.

If you receive an error saying that you have no activations remaining, after performing the unlicensing steps above, email <a href="mailto:support@clarosoftware.com">support@clarosoftware.com</a> including your product key and we will assist you further.