

ClaroRead Online Activation Messages (And What They Mean)

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List of Activation Errors and Solutions.

Your system clock appears to have been changed, possibly in an attempt to defeat the security system on this program. Please correct your system clock before trying to run this program again. If your clock is already correct, rebooting the system may fix this problem, otherwise contact the author of this program for instructions (report code CCB-A).

-or-

Your system clock appears to have been set back, possibly in an attempt to defeat the security system on this program. Please correct your system clock before trying to run this program again. If your clock is correct, please contact the author of this program for instructions on correcting this error (report code %1).

This is an uncommon error caused by the computer's system clock changing too much. To fix this, contact Claro for a "FixClock" key and further instructions.

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| <p><i>The key you entered is already expired. Please enter a new key.</i></p> | <p>May appear after key entry.</p> <p>The key is valid but has expired. The user will require a new key with a valid expiry date.</p> |
| <p><i>The key you entered does not appear to be valid. Please try again.</i></p> | <p>May appear after key entry.</p> <p>The key has been entered incorrectly or is invalid. If the key has definitely been entered correctly then try a new key. If this still fails contact Claro.</p> |
| <p><i>This key has been used too many times. Contact sales.</i></p> | <p>May appear during online activation.</p> <p>The software has been activated on too many machines. Either issue a new key or contact Claro to have the limit changed.</p> |
| <p><i>Failed to activate. Contact support.</i></p> | <p>May appear during online activation.</p> <p>There was an unexpected error whilst performing online activation. Contact Claro for assistance.</p> |
| <p><i>Failed to connect to online authentication server. Please ensure you are online and try again.</i></p> | <p>May appear during online activation.</p> <p>The program could not contact the Claro authentication server. Ensure the computer has internet access and try again. If this continues to be a problem, contact Claro.</p> |